



Create a secure doorway to your videoconferencing environment, eliminating the risk of unauthorized third parties calling your rooms or users.



Virtual Receptionist Features

- Visual and Audible instructions
- Support for H.323 and SIP calls
- Disconnect due to inactivity or exceeded retries
- Available via public IP address or URI address

Simple and Secure B2B Communication

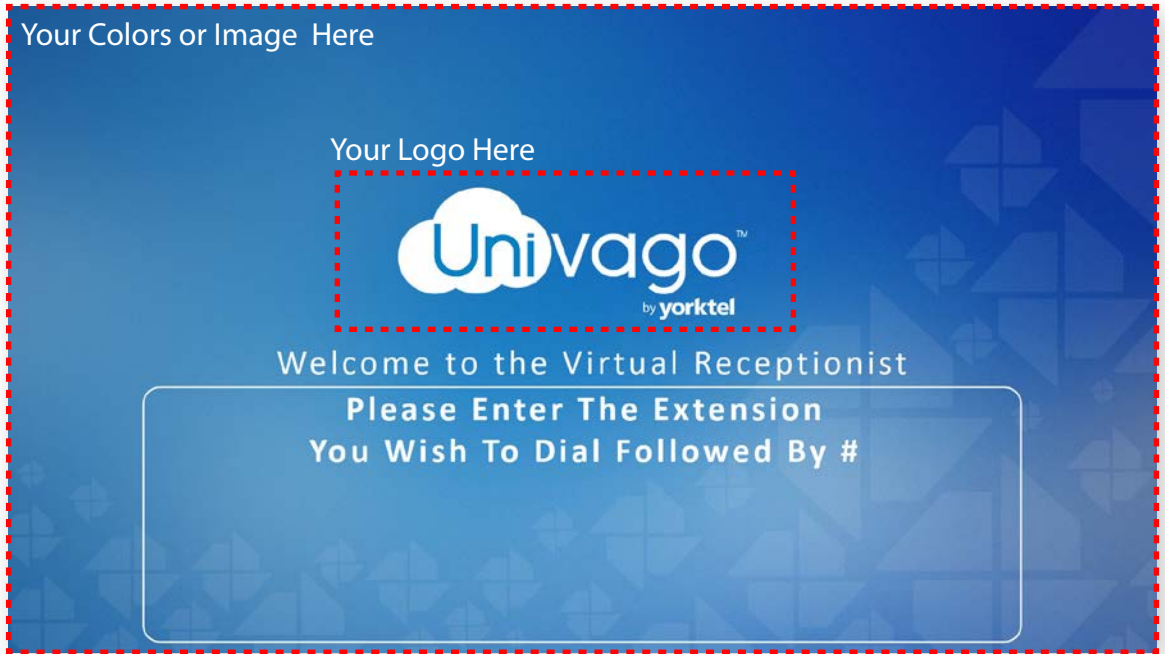
The Univago Virtual Receptionist helps to simplify communication between external callers and your standards based room systems. Univago's Virtual Receptionist provides a controlled path from the public world to a specific address in your network. This allows your partners and customers to place calls to you with ease, while shielding you from unwanted external callers. Users simply dial an extension, just as they would if they were calling your main corporate phone line, which means your room system's direct address within your environment is never exposed to any external callers.

Virtual Receptionist Service

- Single IP address and uri (@univago.com) for access
- 1 **H.323** or **SIP** to customer's call control routing rule
- Custom Branded IVR Portal screen



Customize Your Virtual Receptionist



With Univago we give you the option to have us customize your IVR theme. We can tailor the theme to fit your company's branding and color guidelines to create a familiar and consistent branding experience for all of your users.



Contact Us

YORKTEL North America
 81 Corbett Way
 Eatontown, NJ 07724
 +1 732-413-6000
 +1 866-836-8463

YORKTEL EMEA
 3 Hazelwood Lime Tree Way
 Chineham Park
 Basingstoke Hampshire
 RG24 8WZ UK
 +44 (0) 1256 372700
 +44 (0) 800 096 6396

www.yortel.com



www.univago.com